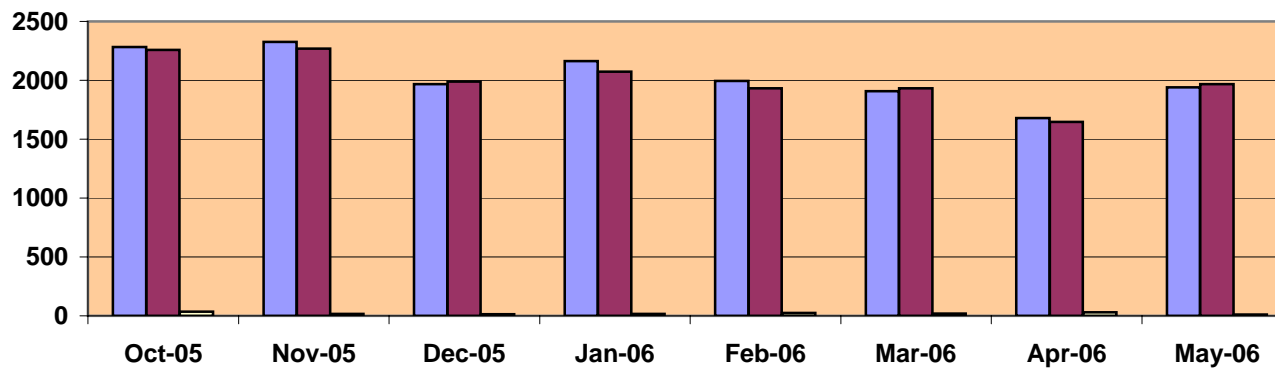


## Remedy Statistics (Monthly Service Tickets)



■ Opened Tickets  
■ Closed Tickets  
■ Carried Over Tickets

**8-Month Total**  
OPENED: 17,153  
CLOSED: 16,882  
PERCENTAGE: 98%